

# Ventura County Health Access Guide

## Directing Families to Affordable Care and Coverage



### Medi-Cal for All Kids

**Since May of 2016**, undocumented children in Ventura County have been joining the Gold Coast Health plan, the county managed Medi-Cal plan. All children, regardless of their immigration status, are now eligible for full scope access to preventive services, emergency and hospital care, mental health care, a primary care doctor, vision care, medication and labs at no cost. Transportation and interpretation services are also available under GCHP.

If your child was enrolled to Restricted Medi-Cal prior to the expansion, his case was automatically transferred to full-scope Medi-Cal when the expansion began in May. If your child is not enrolled in Medi-Cal, enroll your child now! Once your child turns 19, they will no longer qualify for health care services under Health Care for All Kids. Children with DACA immigration status may qualify for full-scope Medi-Cal.

***To enroll in Medi-Cal, contact MICOP enrollment specialists at (805) 483-1166 or Clinicas del Camino Real, Inc. at (805) 647-6353***

### Safety Net Programs for Uninsured Adults

**Restricted/ Emergency Medi-Cal** covers emergency and pregnancy related services for uninsured low-income individuals. Covers only emergency health problems that:

- Place the patient's health in serious jeopardy
- Cause serious impairment to bodily function
- Cause serious dysfunction to any bodily organ or part.

**Hospital Presumptive Eligibility Medi-Cal** covers Medi-Cal services such as doctor visits, hospital care and some prescription drugs for the uninsured. HPE acts as full scope Medi-Cal but only on a temporary basis of up to 60 days from the issue date. HPE is not retroactive and patient may only apply at the hospital on day of service. Patients need to complete full Medi-Cal application for continuation of coverage and for final Medi-Cal benefits determination.

**Presumptive Eligibility for Pregnant Women** covers ambulatory prenatal care, dental services for prenatal health care, labs, and prescription drugs related to pregnancy. If approved for PE it is presumed that the patient will apply and be eligible for Medi-Cal. Pregnant women who have applied for health insurance and are pending eligibility determination may also apply. Patient is provided with a proof of Eligibility card that is universal and can be used to obtain pregnancy related services from any Medi-Cal provider.

**Family PACT** covers family planning services for low-income men and women of childbearing age. This includes: contraception, emergency contraception, pregnancy testing with counseling, preconception counseling, sterilization, limited infertility services, STD testing and treatment, cancer screening and HIV screening. All clinics will screen to know whether Family PACT funds can cover your visit.

**Every Woman Counts** covers cervical cancer screening services for women of ages 21 and up. Clinical breast exams, mammograms, pelvic exams, cervical and breast cancer screenings, HPV testing, Pap Smear tests and other diagnostics are available for women over the age of 40. EWC also has a referral program for women who need treatment in any of these areas. Request EWC at your medical home or at any county ambulatory clinic.

## Discount Payment Program at VCMC and County Clinics

The county's Discount Payment Program provides financial assistance to low-income individuals without insurance, regardless of immigration status. Patients must apply at the clinic to get into the Discount Program, it is not automatic. Patients are eligible for the Discount Program only after receiving health services and must apply within 90 days of receiving care. To apply, the following documents are required: Completed Discount Program application, Proof of income (Last pay stub), Photo ID, Proof of residency in VC (bills, official letters and documents).

- *Indigenous Language Access*

County Hospitals and Clinics	Mixteco interpreters	Discount Contact person and #
Ventura County Medical Center	2	All Receptionists, (805)648-9553
Las Islas Family Medical Center	3	Billing Department, (805) 385-9424
Las Islas Urgent Care	1	Billing Department, (805) 385-9424
Magnolia Clinic	Appt. only	Blanca y Brenda on-site, (805) 981-5161
Mandalay Bay Clinic	Appt. only	Sonia y Maria on-site, (805) 604-4588
Patient Accounting	Appt. only	All Receptionists, (805)648-9553

## Discounts at Clinicas Del Camino Real, Inc.

Clinicas Del Camino Real, Inc. has a Sliding Fee Discount program that provides reduced fees for all services including Medical, Dental, Optometry and Mental health services to low-income patients. To participate in the Sliding Fee discount program, patients will be qualified during the appointment with proper documentation proving low-income status. Patients have up to 30 days from the day of their visit to bring backup documentation for the discount program. Applications will be completed at the clinic on the day of appointment. To apply, the following documents are required: pay stubs, last year's income tax form, or letter from employer.

- *Indigenous Language Access*

Clinicas Health Centers with Mixteco Interpreters	Mixteco Interpreters	Phone Number
El Rio – 221 Ventura Blvd., #126, Oxnard CA	2	(805) 436 - 3444
Oxnard – 650 Meta Street, Oxnard CA	3	(805) 487- 5351
Maravilla – 450 Clara St. Oxnard CA	2	(805) 488 - 0210
At all Clinic Sites-by appointment		(805) 436-3444

## Centers for Family Health – CMH System

The Centers for Family Health offer discounted services to all self-pay patients. There is no need to apply for the discount. With the discount, any self-pay patient on their first regular doctor visit will pay between \$100-\$185 depending on level of service provided by physician. To receive a discount, the bill must be paid in full at the time of service. Established CFH patients will receive a higher discount, paying \$60 to \$120 for a regular doctor visit.

*Spanish/English interpreters are available on site, there are no Mixtec interpreters.*

Location	Hours	Phone
3641 W. 5 <sup>th</sup> Street Oxnard, CA	Mon- Fri: 8 am- 5pm	(805) 985-5505
2921 Saviers Road Oxnard, CA	Mon- Fri: 8 am- 8pm	(805) 487-5585
2361 E. Vineyard Avenue Oxnard, CA	Mon-Fri: 8 am-5pm	(805) 981- 3770
321 East Port Hueneme Rd. Port Hueneme, CA	Mon-Fri: 8am-5pm	(805) 652-4267

## Community Memorial Hospital

Community Memorial Hospital offers a discount to patients who do not qualify for Presumptive or Restricted Medi-Cal for their hospital visit. Patients are given a 40% discount exclusively on hospital services. There is no need to apply as the discount is given to all self-pay patients.

CMH has the uncompensated Charity program for self-pay patients who need an additional discount to the 40% discount. The program may cover up to 100% of the cost of the hospital services depending on income. Patients may apply for this program only after the services have been provided. Patients may request application by speaking to a financial counselor at CMH Admitting Department or by calling (805) 652-5632. Hospital is located on 147 N. Brent Street in Ventura, CA

## St. John's Regional Medical Center

St. John's hospital has a limited payment assistance program for the uninsured. To apply for the program, a patient must request a meeting with the on-site Financial Advisor and explain their financial and medical situation.

Formore information, call (805) 988-2500 or visit the hospital located on 1600 N. Rose Avenue in Oxnard, CA. Mixteco interpretation is available only by telephone.